

Our Insurers

Claims handling

for

Retail and Resort Staff

At MPI we have taken the bold decision to move our underwriting capacity offshore. This has allowed us greater flexibility in the areas of product design including the ability to handle our own claims and to insure Resort Staff of any nationality as well as those on EU contracts of employment.

This will also allow us in time to widen our scope to insure worldwide customers traveling outside their county of residence for skiing and general travel.

Our underwriters

ICICI Lombard General Insurance is one of the largest insurance companies in India and quoted on the Indian Stock Exchange. They carry an S&P CRISIL rating of AAA. ICICI Bank is associated with ICICI Lombard the bank being quoted on the New York Stock Exchange. As an award winning travel insurer they have deep experience in this market.

Swan International based in Bahrain underwrite as an agent of a Paris based insurer who hold a Standard & Poor's rating of A and also have a long experience in domestic and international travel insurance. Being part of a large conglomerate, whose parent company is Fairfax Financial Holdings Ltd brings an added level of security.

MPI Claims

All claims are handled by MPI Claims UK, a brand name of MPI Brokers.

More information about the service which is contained in the [MPI Claims Charter](#).

Loss adjusters and medical assistance

Our loss adjuster is the International Medal Group operating from their offices in Cardiff, who handle all medical assistance 24/7 and the management of claims on behalf of insurers.